

Executive

As Passed by the House

As Passed by the Senate

As Enacted

OCCCD1 OCC handling consumer complaints

No provision.

No provision.

R.C. 4911.021

Permits the Office of the Consumers' Counsel to assist consumers with utility complaints or refer them to the Public Utilities Commission's call center instead of referring all complaints to the call center as required under current law.

No provision.

Fiscal effect: None.